### Gender

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- Male: 77% (331 out of 430)
- Female: 23% (99 out of 430)
Degree

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Work
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- Yes: 58% (214/369)
- No: 42% (155/369)
Are you work related with your degree?

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![Pie chart showing 62% Yes and 38% No]
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<td>PAYROLL TECHNICIAN</td>
<td>1</td>
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<tr>
<td>MANUFACTOR TECHNICIAN</td>
<td>1</td>
<td>PHOTO SPECIALIST</td>
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<tr>
<td>MANUFACTURING ENGINEER</td>
<td>1</td>
<td>PLANNER I</td>
<td>1</td>
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<tr>
<td>MECHANICAL ENGINEER</td>
<td>1</td>
<td>PLANNING-LOGISTIC</td>
<td>1</td>
</tr>
<tr>
<td>MEDICAL TECHNOLOGIST</td>
<td>1</td>
<td>POWER</td>
<td>1</td>
</tr>
<tr>
<td>NET ADMINISTRATOR</td>
<td>1</td>
<td>PPQ TECHNICIAN</td>
<td>1</td>
</tr>
<tr>
<td>NUCLEAR PROP. OFFICER CANDIDATE</td>
<td>1</td>
<td>PROJECT</td>
<td>1</td>
</tr>
<tr>
<td>Position</td>
<td>Frequency</td>
<td>Position</td>
<td>Frequency</td>
</tr>
<tr>
<td>--------------------------</td>
<td>-----------</td>
<td>----------------------</td>
<td>-----------</td>
</tr>
<tr>
<td>PROJECT ENGINEER</td>
<td>5</td>
<td>SERVICE CENTER TECHNICIAN</td>
<td>1</td>
</tr>
<tr>
<td>PROJECT MANAGER</td>
<td>9</td>
<td>SERVICE CLERK</td>
<td>1</td>
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<td>PROJECT MgMt</td>
<td>1</td>
<td>SERVICE ENGINEERING</td>
<td>1</td>
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<tr>
<td>QA, QC</td>
<td>1</td>
<td>SOFTWARE ENGINEER I</td>
<td>1</td>
</tr>
<tr>
<td>RECEPCIONISTA</td>
<td>2</td>
<td>SOIL LAB . MANAGER</td>
<td>1</td>
</tr>
<tr>
<td>REPLANISHEMENT ANALYST</td>
<td>1</td>
<td>SPECIAL PROJECTS COORDINATOR</td>
<td>1</td>
</tr>
<tr>
<td>REPLENISHMENT SPECIALIST</td>
<td>1</td>
<td>STAFF ACCOUNTANT</td>
<td>1</td>
</tr>
<tr>
<td>SAILING INSTRUCTOR</td>
<td>1</td>
<td>STAFF ENGINEER</td>
<td>1</td>
</tr>
<tr>
<td>SALES</td>
<td>1</td>
<td>STAFF SURVEYOR</td>
<td>1</td>
</tr>
<tr>
<td>SALES ASSOCIATE</td>
<td>5</td>
<td>STRATEGIC BUSINESS MANAGER</td>
<td>1</td>
</tr>
<tr>
<td>SALES CONSULTANT</td>
<td>1</td>
<td>SUBMANAGER</td>
<td>1</td>
</tr>
<tr>
<td>SALES ENGINEER</td>
<td>1</td>
<td>SUPER. CONSTRUCCION GENERAL</td>
<td>1</td>
</tr>
</tbody>
</table>
## Present position

<table>
<thead>
<tr>
<th>Position</th>
<th>Frequency</th>
<th>Position</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUPERVISOR</td>
<td>8</td>
<td>TELEMERCADEO</td>
<td>1</td>
</tr>
<tr>
<td>SUPERVISOR/FIELD ENGINEER</td>
<td>1</td>
<td>VEHICLE DISTRIBUTION MANAGER</td>
<td>1</td>
</tr>
<tr>
<td>SUPERVISOR/ING. AUXILIAR</td>
<td>1</td>
<td>VICE PRESIDENTE AUXILIAR</td>
<td>1</td>
</tr>
<tr>
<td>TEACHER ASSISTANT</td>
<td>1</td>
<td>WAITRESS</td>
<td>1</td>
</tr>
<tr>
<td>TEAM LEADER</td>
<td>1</td>
<td>WAREHOUSE MANAGER</td>
<td>1</td>
</tr>
<tr>
<td>TECHNICAL ASSISTANT</td>
<td>2</td>
<td>WEB MASTER JR.</td>
<td>1</td>
</tr>
<tr>
<td>TECHNICAL SERVICE</td>
<td>1</td>
<td>WELDING INSPECTOR</td>
<td>1</td>
</tr>
<tr>
<td>TECHNICIAN</td>
<td>3</td>
<td>WIRELESS SALES CONSULTANT</td>
<td>1</td>
</tr>
<tr>
<td>TECHNOLOGY CONSULTANT</td>
<td>1</td>
<td>SYSTEM ANALIST AND NETWORK ADMINISTRATOR</td>
<td>1</td>
</tr>
<tr>
<td>TECNICO DE LABORATORIO - OPERACIONES UNITARIAS</td>
<td>1</td>
<td>INSTRUMENTATION TECHNICIAN</td>
<td>1</td>
</tr>
<tr>
<td>TECNICO DE SERVICIOS EXPRESO</td>
<td>1</td>
<td>CONSTRUCTION PROJECT SUPERVISOR</td>
<td>1</td>
</tr>
<tr>
<td>TECNICO ING. CIVIL</td>
<td>1</td>
<td>PROFESSOR</td>
<td>1</td>
</tr>
</tbody>
</table>
## Present position

<table>
<thead>
<tr>
<th>Position</th>
<th>Frequency</th>
<th>Position</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>SURVEYOR</td>
<td>1</td>
<td>PROCESS ANALYST</td>
<td>1</td>
</tr>
<tr>
<td>ARCHITECT</td>
<td>1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Work Load

<table>
<thead>
<tr>
<th>Load</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Time</td>
<td>155</td>
</tr>
<tr>
<td>Part Time</td>
<td>46</td>
</tr>
<tr>
<td>Total</td>
<td>201</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Load</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Time</td>
<td>77%</td>
</tr>
<tr>
<td>Part Time</td>
<td>23%</td>
</tr>
</tbody>
</table>
# Actual Salary Range

<table>
<thead>
<tr>
<th>Salary Range</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>20,000 or less</td>
<td>89</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>34</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>18</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>20</td>
</tr>
<tr>
<td>35,001 – 40,000</td>
<td>20</td>
</tr>
<tr>
<td>40,001 – 45,000</td>
<td>3</td>
</tr>
<tr>
<td>45,001 – 50,000</td>
<td>11</td>
</tr>
<tr>
<td>&gt;50,000</td>
<td>8</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>203</strong></td>
</tr>
</tbody>
</table>

- 20,000 or less: 44%
- 20,001 – 25,000: 17%
- 25,001 – 30,000: 9%
- 30,001 – 35,000: 10%
- 35,001 – 40,000: 10%
- 40,001 – 45,000: 1%
- 45,001 – 50,000: 5%
- >50,000: 4%
- **Total**: 100%
Level of education required for your present job.

<table>
<thead>
<tr>
<th>Level of Education</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Doctorate’s Degree</td>
<td>0</td>
</tr>
<tr>
<td>Master’s Degree</td>
<td>6</td>
</tr>
<tr>
<td>Bachelor’ Degree</td>
<td>126</td>
</tr>
<tr>
<td>Some College</td>
<td>29</td>
</tr>
<tr>
<td>No College Required</td>
<td>35</td>
</tr>
<tr>
<td>Total</td>
<td>196</td>
</tr>
</tbody>
</table>

- Doctorate’s Degree: 0%
- Master’s Degree: 3%
- Bachelor’ Degree: 64%
- Some College: 15%
- No College Required: 18%
# Kind of Company

<table>
<thead>
<tr>
<th>Kind of Company</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private – PR (PrPR)</td>
<td>34</td>
</tr>
<tr>
<td>Private – US (PrUS)</td>
<td>11</td>
</tr>
<tr>
<td>Government – PR (GPR)</td>
<td>16</td>
</tr>
<tr>
<td>Government – US (GUS)</td>
<td>11</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>72</strong></td>
</tr>
</tbody>
</table>

**Kind of Company**

- **PrPR**: 47%
- **PrUS**: 16%
- **GPR**: 22%
- **GUS**: 15%
Level of satisfaction with your present job.

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completely satisfied</td>
<td>85</td>
</tr>
<tr>
<td>Pretty satisfied</td>
<td>85</td>
</tr>
<tr>
<td>Not very satisfied</td>
<td>33</td>
</tr>
<tr>
<td>Total</td>
<td>203</td>
</tr>
</tbody>
</table>

**Level of Satisfaction**

- Completely satisfied: 42%
- Pretty satisfied: 42%
- Not very satisfied: 16%
COOP and Placement Office
Have you ever participated in a COOP Internship?

<table>
<thead>
<tr>
<th>Internship</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>56</td>
</tr>
<tr>
<td>No</td>
<td>324</td>
</tr>
<tr>
<td>Total</td>
<td>380</td>
</tr>
</tbody>
</table>

- **Yes**: 15%
- **No**: 85%
Have you ever taken the course COOP 3010?

<table>
<thead>
<tr>
<th>COOP 3010</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>26</td>
</tr>
<tr>
<td>No</td>
<td>262</td>
</tr>
<tr>
<td>Total</td>
<td>288</td>
</tr>
</tbody>
</table>

- Yes: 9%
- No: 91%
Have you ever handed over your resume to the office?

<table>
<thead>
<tr>
<th>Resume</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>157</td>
</tr>
<tr>
<td>No</td>
<td>197</td>
</tr>
<tr>
<td>Total</td>
<td>354</td>
</tr>
</tbody>
</table>

Yes 44%

No 56%
Are you available for employment?

<table>
<thead>
<tr>
<th>Availability</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>336</td>
</tr>
<tr>
<td>No</td>
<td>53</td>
</tr>
<tr>
<td>Total</td>
<td>389</td>
</tr>
</tbody>
</table>

Availability

Yes 86%
No 14%
Studies and Professional Development
Are you considering pursuing Graduate Studies?

<table>
<thead>
<tr>
<th>Graduate Studies</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>326</td>
</tr>
<tr>
<td>No</td>
<td>58</td>
</tr>
<tr>
<td>Total</td>
<td>384</td>
</tr>
</tbody>
</table>

- Yes: 85%
- No: 15%

![Pie chart showing 85% for Yes and 15% for No.]
Have you been accepted to any Graduate Program?

<table>
<thead>
<tr>
<th>Graduate Studies</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>84</td>
</tr>
<tr>
<td>No</td>
<td>280</td>
</tr>
<tr>
<td>Total</td>
<td>364</td>
</tr>
</tbody>
</table>

- Yes: 23%
- No: 77%
Where did you was accepted?

<table>
<thead>
<tr>
<th>Graduate Studies</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Puerto Rico</td>
<td>65</td>
</tr>
<tr>
<td>USA</td>
<td>13</td>
</tr>
<tr>
<td>Other</td>
<td>2</td>
</tr>
<tr>
<td>Total</td>
<td>80</td>
</tr>
</tbody>
</table>

Graduate Studies

- Puerto Rico: 81%
- USA: 16%
- Other: 3%

Total: 80
Have you passed the Fundamental of Engineering Examination?

<table>
<thead>
<tr>
<th>Passed</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>26</td>
</tr>
<tr>
<td>No</td>
<td>69</td>
</tr>
<tr>
<td>Haven’t taken it</td>
<td>231</td>
</tr>
<tr>
<td>Total</td>
<td>326</td>
</tr>
</tbody>
</table>

- Yes: 8% (26/326)
- No: 21% (69/326)
- Haven’t taken it: 71% (231/326)
Level of Satisfaction with Institutional Aspects
## Quality of the curriculum

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>252</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>142</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>5</td>
</tr>
<tr>
<td>Total</td>
<td>399</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>63%</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>36%</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>1%</td>
</tr>
</tbody>
</table>

Pilot study summary:
- 399 participants responded.
- 63% were fully satisfied.
- 36% were partially satisfied.
- 1% were unsatisfied.
Academic Advising and Counseling Services

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>181</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>184</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>28</td>
</tr>
<tr>
<td>Total</td>
<td>393</td>
</tr>
</tbody>
</table>

Fully satisfied: 46%
Partially satisfied: 47%
Unsatisfied: 7%
Classroom facilities

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>211</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>168</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>23</td>
</tr>
<tr>
<td>Total</td>
<td>402</td>
</tr>
</tbody>
</table>

- Fully satisfied: 52%
- Partially satisfied: 42%
- Unsatisfied: 6%
Contact with faculty

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>219</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>163</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>25</td>
</tr>
<tr>
<td>Total</td>
<td>407</td>
</tr>
</tbody>
</table>

Level of Satisfaction

- Fully satisfied: 54%
- Partially satisfied: 40%
- Unsatisfied: 6%
## Course in major field

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>243</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>144</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>12</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>399</strong></td>
</tr>
</tbody>
</table>

### Level of Satisfaction

- **Fully satisfied**: 61%
- **Partially satisfied**: 36%
- **Unsatisfied**: 3%
## Course outside major field

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>181</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>193</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>12</td>
</tr>
<tr>
<td>Total</td>
<td>386</td>
</tr>
</tbody>
</table>

- Fully satisfied: 47%
- Partially satisfied: 50%
- Unsatisfied: 3%
Financial Aid

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>161</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>165</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>68</td>
</tr>
<tr>
<td>Total</td>
<td>394</td>
</tr>
</tbody>
</table>

Level of Satisfaction

- Fully satisfied: 41%
- Partially satisfied: 42%
- Unsatisfied: 17%
# Library resources

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>243</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>139</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>23</td>
</tr>
<tr>
<td>Total</td>
<td>405</td>
</tr>
</tbody>
</table>

![Pie chart showing levels of satisfaction]
Faculty knowledge in their field

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>276</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>120</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>6</td>
</tr>
<tr>
<td>Total</td>
<td>402</td>
</tr>
</tbody>
</table>

Level of Satisfaction

- Fully satisfied: 69%
- Partially satisfied: 30%
- Unsatisfied: 1%

Fully satisfied: 69%
Faculty's responsiveness and timely feedback

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>207</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>160</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>23</td>
</tr>
<tr>
<td>Total</td>
<td>390</td>
</tr>
</tbody>
</table>

Level of Satisfaction

- Fully satisfied: 53%
- Partially satisfied: 41%
- Unsatisfied: 6%
Faculty's clarity in presenting concepts

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>228</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>146</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>10</td>
</tr>
<tr>
<td>Total</td>
<td>384</td>
</tr>
</tbody>
</table>

**Level of Satisfaction**

- Fully satisfied: 59%
- Partially satisfied: 38%
- Unsatisfied: 3%

![Pie chart showing the distribution of satisfaction levels.](chart.png)
## Personal Security and Safety on Campus

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>204</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>165</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>30</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>399</strong></td>
</tr>
</tbody>
</table>

### Level of Satisfaction

- **Fully satisfied**: 51%
- **Partially satisfied**: 41%
- **Unsatisfied**: 8%
# Quality of teaching

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>204</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>186</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>14</td>
</tr>
<tr>
<td>Total</td>
<td>404</td>
</tr>
</tbody>
</table>

- **Fully satisfied**: 51%
- **Partially satisfied**: 46%
- **Unsatisfied**: 3%
Career services

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>58</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>78</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>14</td>
</tr>
<tr>
<td>Total</td>
<td>150</td>
</tr>
</tbody>
</table>

- Fully satisfied: 39%
- Partially satisfied: 52%
- Unsatisfied: 9%

Fully satisfied: 39%
Partially satisfied: 52%
Unsatisfied: 9%
Satisfaction with overall education

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fully satisfied</td>
<td>252</td>
</tr>
<tr>
<td>Partially satisfied</td>
<td>147</td>
</tr>
<tr>
<td>Unsatisfied</td>
<td>5</td>
</tr>
<tr>
<td>Total</td>
<td>404</td>
</tr>
</tbody>
</table>

Level of Satisfaction

- Fully satisfied: 62%
- Partially satisfied: 37%
- Unsatisfied: 1%

Fully satisfied 62%
Partially satisfied 37%
Unsatisfied 1%
How well you think PUPR prepared you in each of the following areas?
Job specific skills

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>184</td>
</tr>
<tr>
<td>Good</td>
<td>194</td>
</tr>
<tr>
<td>Fair</td>
<td>17</td>
</tr>
<tr>
<td>Poor</td>
<td>12</td>
</tr>
<tr>
<td>Total</td>
<td>407</td>
</tr>
</tbody>
</table>

Level of Satisfaction

- Excellent: 45%
- Good: 48%
- Fair: 4%
- Poor: 3%

**Total:** 407
Work habits / attitudes

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>200</td>
</tr>
<tr>
<td>Good</td>
<td>165</td>
</tr>
<tr>
<td>Fair</td>
<td>32</td>
</tr>
<tr>
<td>Poor</td>
<td>5</td>
</tr>
<tr>
<td>Total</td>
<td>402</td>
</tr>
</tbody>
</table>

Level of Satisfaction:
- Excellent: 50%
- Good: 41%
- Fair: 8%
- Poor: 1%
Computer proficiency

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>203</td>
</tr>
<tr>
<td>Good</td>
<td>162</td>
</tr>
<tr>
<td>Fair</td>
<td>34</td>
</tr>
<tr>
<td>Poor</td>
<td>3</td>
</tr>
<tr>
<td>Total</td>
<td>402</td>
</tr>
</tbody>
</table>

Level of Satisfaction

- Excellent: 51%
- Good: 40%
- Fair: 8%
- Poor: 1%
## Verbal communication

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>205</td>
</tr>
<tr>
<td>Good</td>
<td>158</td>
</tr>
<tr>
<td>Fair</td>
<td>31</td>
</tr>
<tr>
<td>Poor</td>
<td>4</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>398</strong></td>
</tr>
</tbody>
</table>

**Level of Satisfaction**

- Excellent: 51%
- Good: 40%
- Fair: 8%
- Poor: 1%

![Pie chart showing frequency distribution of verbal communication satisfaction levels.](image)
## Problem solving

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>241</td>
</tr>
<tr>
<td>Good</td>
<td>142</td>
</tr>
<tr>
<td>Fair</td>
<td>14</td>
</tr>
<tr>
<td>Poor</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>398</td>
</tr>
</tbody>
</table>

The level of satisfaction distribution is as follows:

- Excellent: 61%
- Good: 36%
- Fair: 3%
- Poor: 0%

![Level of Satisfaction Pie Chart]
Ethical codes

<table>
<thead>
<tr>
<th>Level of Satisfaction</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>233</td>
</tr>
<tr>
<td>Good</td>
<td>141</td>
</tr>
<tr>
<td>Fair</td>
<td>20</td>
</tr>
<tr>
<td>Poor</td>
<td>4</td>
</tr>
<tr>
<td>Total</td>
<td>398</td>
</tr>
</tbody>
</table>

Level of Satisfaction

- Excellent: 59%
- Good: 35%
- Fair: 5%
- Poor: 1%